

**ALSAHABA** السحابا  
شركة السحابة لخدمات الأعمال  
Company Al-Sahaba Business Services

**Construction  
Contracting  
Supply Chain  
Call Center  
IT Services  
CCTV  
Networking  
Cyber Security**

## **Company Profile**

**Company Al-Sahaba  
For  
Business Services**

# Message From C.E.O



Al Sahabah focuses on providing you with the most reliable IT services in the market creating innovative solutions that help you drive your business to success. We address the specialized IT needs and offer a complete business and technology offering that includes website design and consultancy, search engine optimization, business process outsourcing, digital networking and much more. We are your one-stop destination for all kind of technology services.

Our experienced team of professionals is there to assist you in setting up your business or taking your ideas to infuse new life into your existing businesses. Rest assured that the brightest of minds are at play to offer you consultancy in bringing your business to the productivity you demand. We can give you specific advice about improving your business infrastructure taking into consideration your unique business requirements.



## Brief Introduction



We are thankful to you for giving us opportunity to introduce ourselves as Al Sahabah Business Services Company. We would like to present brief overview about ourselves, area of expertise, sector we serve, Information Technology, Company and some of our respected clients. We have been serving the All over kingdom for years successfully in the fields of Web Developing , Domain Hosting, CCTV , Biometric , Networking , Solar Energy , Electricity Services. All of the our works are managed by highly qualified professionals Team. All of our team members have vast experience in Project Management, Quality Control, Work Place safety, Supervision of works, and Procurement of industrial projects. Our professionals are highly experienced in industrial, We provide “ONE WINDOW TOTAL SERVICE CONCEPT” with our creative problem solving approach, engineering expertise and multiple technological sources.



## Our Mission

## Our Vision

Our Mission Is To Execute Demanding Projects In The Most Efficient Manner. We Also Seek To Form Long-term Relationships Of Value And Trust With Our Clients And Partners. We Are Committed To The Utilization Of The Best Resources And Latest Cutting Edge Techniques To Ensure High Quality Solutions.

The Vision Of The Founder Of The Company Al-Sahaba Was To Create A Huge Corporate Entity Contributes To The Implementation Of Development Projects And Gain The Trust Of Everyone We Work With And For Them And That Is Through The Implementation Of Our Projects With The Highest Standards Of Craftsmanship And Professionalism And Work Ethic.

Therefore, The Main Task Of Management Was And Still Is It Is To Maintain Quality In Work To Ensure The Satisfaction And Confidence Of Our Customers And Enhance Company Value Based On Good Reputation And Commitment.



## Why Work With US



The Company Al-Sahaba Is Distinguished By Providing The Best Services And The Appropriate Expertise To Design Project Implementation Management Starting With The Feasibility Study For Each Project And Up To Its Implementation And Operation.



## Specialties



**High Rise  
Tower**

**Residential Towers  
Office Towers  
Mixed used Complexes**



**Industrial**

**Factories  
Data Centers  
Power Stations**



**Hospitality**

**Luxury Hotels  
Catering Services  
Restaurants**



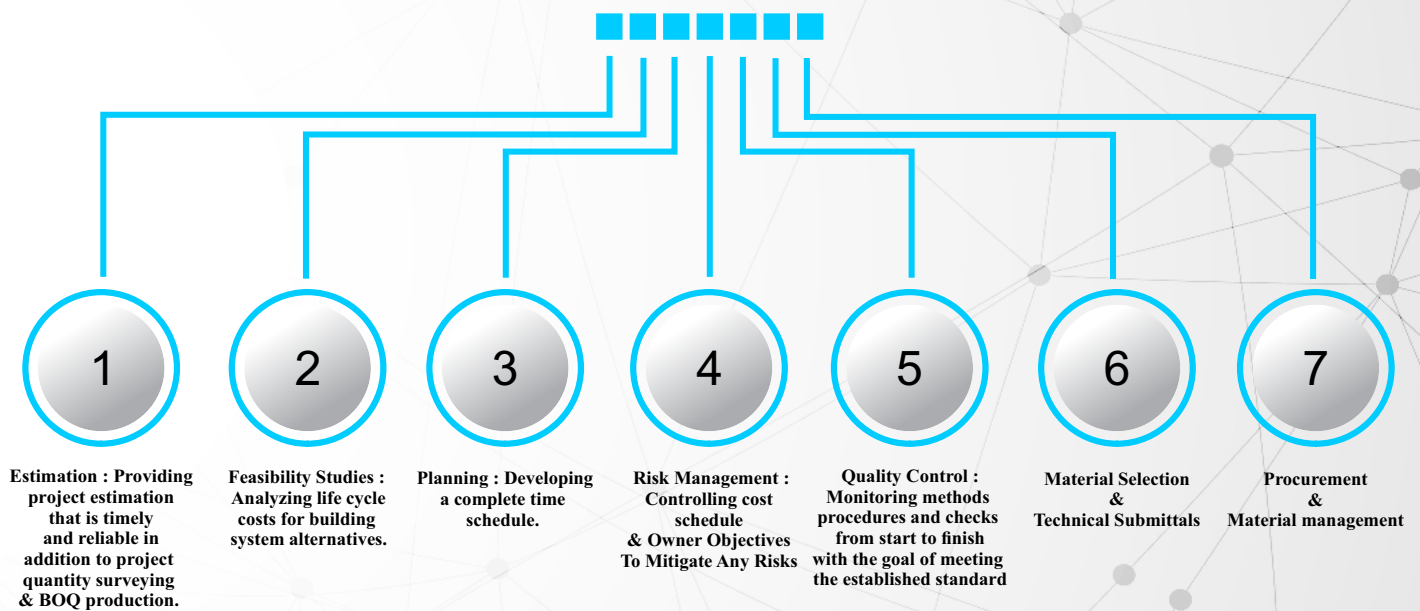
**Government  
Facilities**

**Airport & Railroads  
Ministries  
Military buildings & Infrastructure  
Maintenance & Testing Facilities**

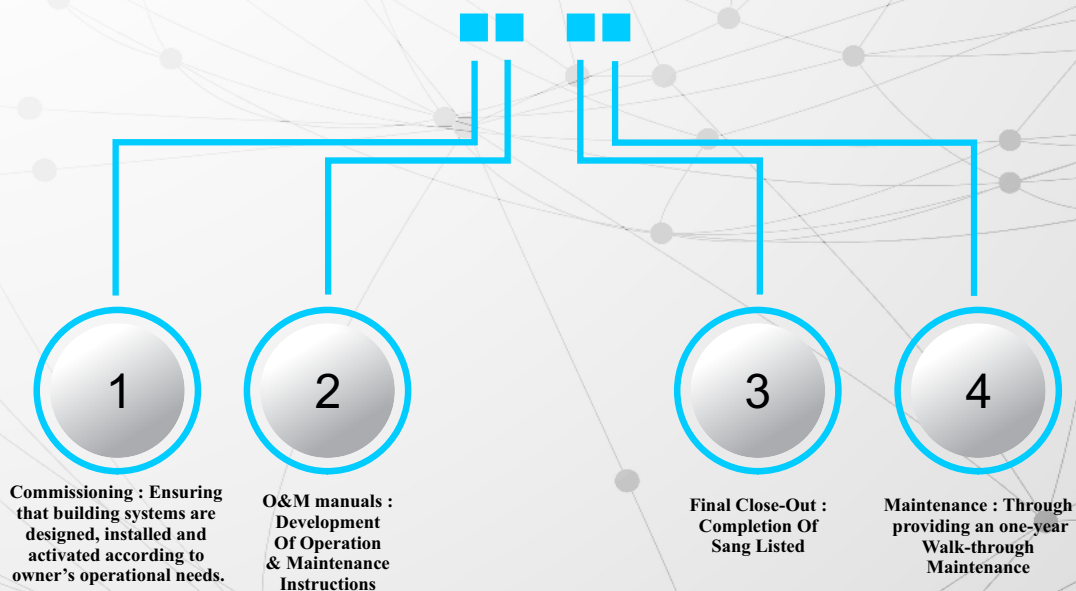
## Services

Our services include the entire electro-mechanical process, from design and shop drawing to material procurement and installation testing and commissioning ,as well as facility management and maintenance.

### Pre-construction services



### Post construction services



## Electrical Power

- Medium and low voltage distribution
- Power generation
- Uninterruptible power supplies
- Indoor and Outdoor lighting

## Low Current Systems

- Fire alarm and security systems
- Access control, CCTV & intrusion alarm
- Building automation & management
- Public address and TV distribution

## Telecommunications

- Structured cabling
- VOIP
- LAN/WAN design
- System integration
- Active & Passive components

## Solutions



### Sustainable solutions

and responsible manner during the design stage followed by monitoring the environmental impact throughout the construction process and through the life of building

### Energy optimization saving solutions

We have a comprehensive range of methods, tools, techniques & technologies designed to optimize the client's use of energy.

### Value Engineering

Our extensive expertise allows us to offer value engineering that is both cost effective and energy sufficient

### Al-Sahaba Contracting is highly experienced in

implementing energy audits equipment selection & placement on existing buildings.  
 The purpose and focal point being long term operational cost savings and plant optimization engineering.



## Our Services



# 01

## CCTV Solution



Smart Eye deployed and engaged in maintaining medium to enterprise size CCTV surveillance systems consisting of hundreds cameras. We deployed surveillance system that allow our customers to monitor multiple locations from a single Security Operations Center (SOC).

Our engineers have knowledge and necessary field experience to design and implement the system that will meet your needs and budget, while giving you flexibility to expand as your business growth.

## Maintenance Package

Our monthly maintenance packages are build to fit your budget and your companies needs.

On-site survey and design

Camera Maintenance

Monitoring equipment Maintenance

Video Recording Settings

Hard Disk management

Remote monitoring for equipment performance



## 02

## Solar System



Looking for the perfect solution to reduce your monthly utility bills, increase your property value, and take a proactive stance toward environmental responsibility? Solar panel installation is the answer! Residential solar panels are an affordable, clean and green source of energy for homes large and small.

Solar or photovoltaic panels decrease your home's dependency on the main energy grid, and in turn your power bill. In fact, panels can produce more energy than your house needs. There's no waste, though. When that happens, the excess electricity is sent back into the power grid. In many states, you are allowed to sell this extra power back to the utility company in a process called net metering, decreasing your bill even more.

## Maintenance & Repair

**WE MAINTAIN AND REPAIR EVERY SOLAR PANEL SYSTEM UNDER THE SUN**

No matter who installed it, or what model it is – We can maintain, repair and upgrade any system for maximum energy production and efficiency:

- All Solar Equipment Makes and Models
- Complete Diagnostics
- Expert Solar Panel Repair
- Ongoing Solar Panel Maintenance
- System Updates & Monitoring



# 05

## Network Solutions



With the growth of companies leading to widespread geographical operations and addition of complex new technologies – network efficiency & availability gains paramount importance. Experts at Smart Eye understand this need of organizations and focus on creating solutions that are robust, come with high-speed connectivity.

Networking Solutions from Smart Eye help our clients in maximizing the value of current network infrastructure by identifying risks and opportunities, analyzing network approaches and recommending network services to optimize their network. Further, our proactive monitoring and capacity planning methodologies help our clients further decrease the operational costs while increasing the productivity.

### Solutions We Offer

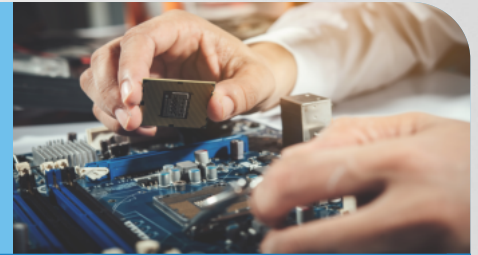
Services we provide for network consulting, planning and engineering. Other Services include the deployment of network products, operational support of network products, network tuning, and network diagraming; however, services do not include the acquisition or maintenance cost of other network based multi-media products.





# 06

## Hardware Maintenance

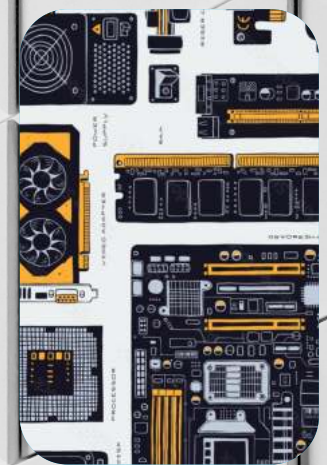


Our IT maintenance service is designed to take the pain away from your business's hardware problems and get your system back to good health in the shortest possible time.

Smart Eye gives you a single point of contact for all your hardware problems. Our multi-vendor hardware support services ensure all your hardware issues are resolved quickly and conveniently. Better still, we take a proactive approach so that your chances of experiencing a hardware failure are minimized in the first place, allowing you to get on with your work, unimpeded by IT problems.

### Services We Offer

- \* Power Supply
- \* RAM Problems
- \* DVD Problems
- \* Fan Replacement
- \* Data Backup & Recovery
- \* Hard drive Error & Failures
- \* Motherboard Problems
- \* Processor Problems
- \* Case Replacement
- \* Memory Upgrade
- \* Hard Drive Upgrade
- \* Processor Upgrade
- \* Motherboard Upgrade
- \* Optical Drive Upgrade
- \* Case/Base Upgrade
- \* Power Supplies Upgrade
- \* Software Upgrade
- \* Other Upgrade



# 04

## Biometric Solutions



As one of the leading biometric solutions providers in Pakistan, our range of products varies from single-door access control and standalone web-hosted door access control to integrated systems capable of managing thousands of doors and alarm monitoring points across the country. Our highly trained technical staff provide and maintain all access control products nationwide.

Smart Eye is a Pakistan-based company offering a variety of great biometric fingerprints, RFID, IRIS, Face recognition and Palm vein access control systems that are designed to keep your home and office completely safe at all times. When it comes to choosing the best access control system for your needs, The place to go is Smart Eye.

## Biometric Systems

Five Reasons to Have  
Biometric Systems  
To get rid of paper-based monitoring  
Most Accurate tracking solution  
To Saves time  
For Better Security  
To Saves Money



## Our Services



**Call Center**



**Tickets  
Platform**



**Customer Service  
Employees**

**Al-Sahaba Call Center**



Live chat



Uptime



User friendly



Analytics  
&  
Reporting



High performing  
mobile application



IVR



Live Wallboard  
&  
Switchboard



Secure by design

**Contact  
Center**



## Service Features

01

Weekly detailed reports  
of system performance

02

Technical support in  
case of problems

03

Record outgoing  
&  
incoming calls

04

Save caller info

## Additional Possibilities



01

Connecting with  
enterprise lines



02

Connecting with  
a VoIP phone



03

Make calls by  
phone or computer



04

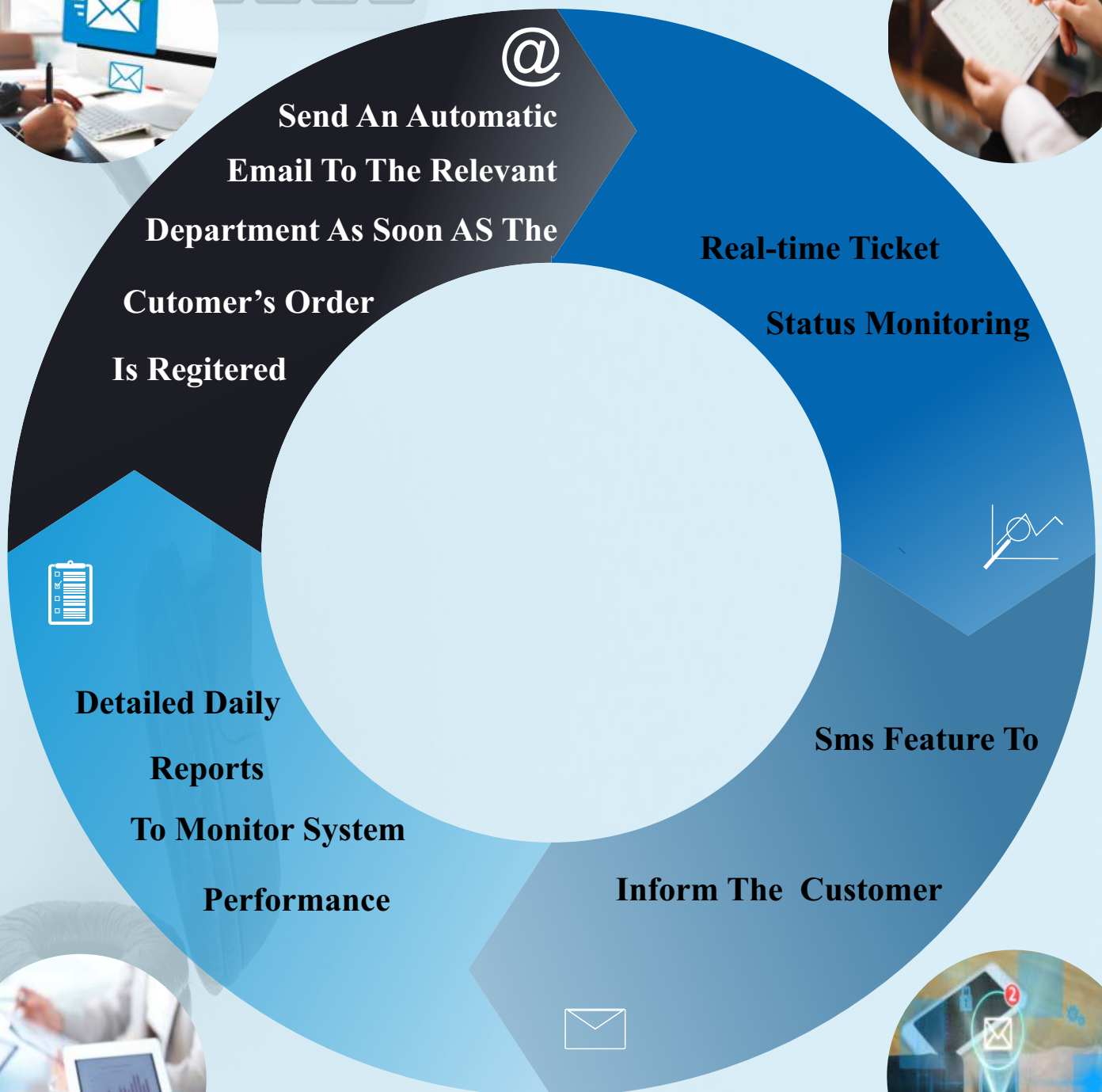
Message outside  
working hours



05

Welcome messages for  
new customers

## Tickets Platform



**Customer  
Service Employees**



**Video**



**Chat**



**Voice**

**Email**



**Instant  
Messaging**



**Call  
Queues**



**CRM  
& APP  
Integration**



**Reporting**

**Customer  
Experience**





## Staff Tasks



Follow up on open tickets

01



Answer customer inquiries

03

02

Directing customer inquiries to the specialist within the ticketing platform



04

Providing the information requested by the customer About the services available



## Extra Features

Speed In Entering Customer Information And Data Into The Customer Service System

Divert Calls To The Relevant Department If Necessary

Escalate Matters Of Paramount Importance

## Condition System Work

### Structure & Requirements

01

**Computers With  
Internet Access**

02

**Access Portals To Connect  
The Call Management System  
With Communication Companies**

03

**Volp Phone, If Available**

04

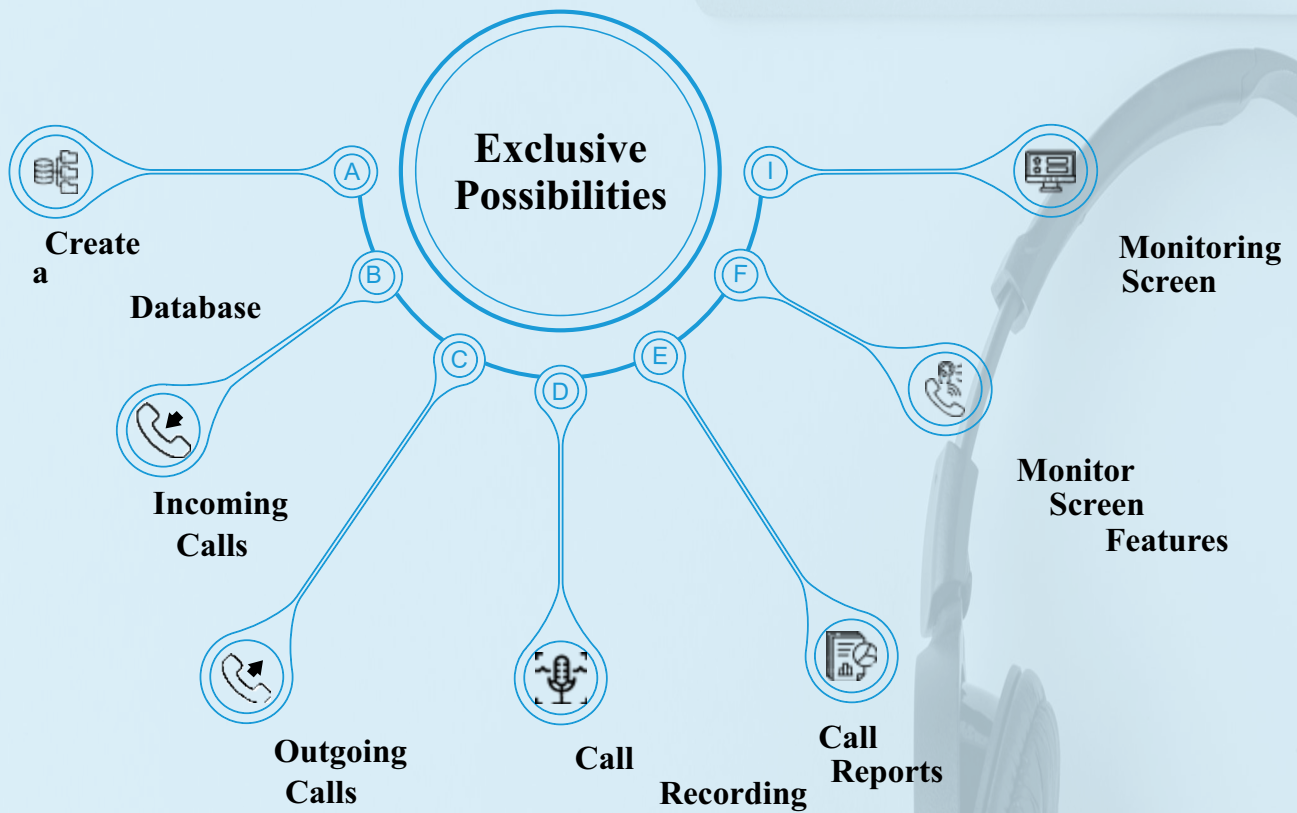
**Software Needed To  
Access The Ticket Platform  
And Monitor Screen**

05

**Connecting With Saudi  
Telecom Companies**



## Why The Sahaba ?



## Our Customer Success Stories & Testimonial

**Eltizam**



**Building Materials Supply**

**Al Quma**



**Building Materials Supply**

**Al Quima**



**Building Materials Supply**

**Madar**



**Engineering Consultancies**

**Mumtalakat**



**Property Maintenance & Management**

**Mesan**



**Customs Clearance**



## Completed projects | Saudi Arabia

02

The chiller building in  
the city of pilgrims

AL Madinah AL Munawara - (2015)



## Completed projects | Saudi Arabia

02

The chiller building in  
the city of pilgrims

AL Madinah AL Munawara - (2015)





## Completed projects | Saudi Arabia

03

**Office Tower No.(T11A)  
in the city of pilgrims**

**AL Madinah AL Munawara - (2016)**



### **Client**

**Public Investment Fund (PIF)**

### **Area & Capacity**

**17 floors, the area of each floor is 2,800 m2**

### **Contract Value**

**18 million riyals  
All concrete structure works**



## Completed projects | Saudi Arabia

04

Thermal reservoir in  
the city of pilgrims

AL Madinah AL Munawara - (2016)



### Client

Public Investment Fund (PIF)

### Area & Capacity

4 cylindrical tanks with a height of 15 meters

### Contract Value

4.5 million riyals

All concrete structure works

## Completed projects | Saudi Arabia

05

**King Abdullah  
Project 4 (KAP4)**

**Riyadh - (2013-2017)**



**Client**

**Ministry Of Interior ( MOI )**

**Area & Capacity**

**850000 m2**

**Contract Value**

**9 billion riyals  
All works**



## Completed projects | Saudi Arabia

06

**EMPIRE Cinema**

**Arar Mall - (2020-2021)**



### **Client**

**Empire Cinemas**

### **Area & Capacity**

**1801 m2 790 total seats and 7 theaters**

### **Main contractor**

**M/s. Nesma / Imar JV**

### **Consultant**

**DNA International S.A.L. (Offshore)  
Total electro-mechanical completion works**



## Completed projects | Saudi Arabia

07

**King Abdullah Financial  
District (KAFD)**

**Parcel 1.08 & 2.07**



**Client**

**KAFD Development and Management Co. (KAFDCo)**

**Main contractor**

**Saudi Constructioners Ltd.**

**Consultant**

**Saudi Arabian Parson Co. Ltd.**

**Sub-Scope of electro-mechanical completion works**

## Completed projects | Saudi Arabia

08

**AMC Cinema**

**Riyadh Gallery Mall - (2019-2020)**



**Client**

**Riyadh Gallery Mall**

**Main contractor**

**M/s. Design-Architecture Workshop 'DAW'**

**Consultant**

**Saudi Arabian Parson Co. Ltd.  
Total electro-mechanical completion works**



## Completed projects | Saudi Arabia

09

**Hotel 5 Stars  
Parcel 5.06**

**King Abdullah Financial District  
(KAFD) - (January - July 2019)**



### **Client**

**Dilapidation Survey of MEP Works including engineering studies & Tests**

### **Operation**

**Public Investment Fund (PIF)/KAFD Co.**

### **Main contractor**

**JLL  
Saudi Constructioneers Co. (Saudico)**



## Completed projects | Saudi Arabia

**10**

**Al-Rajhi Main Data  
Center (2018 - 2019)**

**Operation & Maintenance for Al-Rajhi main DATA Center systems  
including but not limited to: Network Infrastructure  
Servers, UPS's, Crack Units and Fire Fighting.**

**Client: AL-RAJHI**

**11**

**King Abdullah Project 4  
(KAP4) - (2013 - 2017)**

**Total Electro-Mechanical Works**

**Client: Ministry of Interior**

**Main contractor: Al-Rashid Trading & Contacting  
Company. (RTCC)**

## Significant Installations

**Generators**



**IP Telephone System -PABX**



**MV/LV Transformers**



**MV Switchgear**



**Chillers Plant**



**Pump Room Plant**



**MEP Networks**



**FM-200 SYSTEM**



## Plant and Equipment

01

> Mobile manually operated sheet metal workshop

02

> Mechanical workshop consisting of fixed machine

03

> Electrical power plant

04

> Welding Machines (200A & 400A)

05

> Threading machines

06

> Vacuum pumps

07

> Ladders

08

> Measurement instruments

09

> Thickness Testing Meter

10

> Duct leak-test machines (high/low)

11

> Oxygen & Estelline set (for cutting & welding)

12

> Clipping tools

13

> Sound Level D.B Meter

14

> Ultra-sonic flow meter

15

> Cable laying trolley

16

> Jack hammers & hoses

17

> Freon fill units

18

> Meggers, AVO meters

19

> Water unit pressure test

20

> Cable cutters

21

> Hydraulic cable crimping toll set

22

> Scaffolding





## International Certificate



## Quality management System

9001:2015



## Environment Management System

14001:2015



## Occupational Health & Safety Management System

45001:2018





## Contact Us

**Company Al-Sahaba  
for  
Business Services**



**+966-53-752-6037**



**+966-11-455-7101**



**info@alsahabah.com**



**KSA-Riyadh-Thulaim Dis  
Omar Al Mukhtar ST**



**From Saturday To Thursday  
From 08:00 AM To 18:00 PM**



**FOR MORE INFORMATION  
VISIT OUR WEBSITE**

